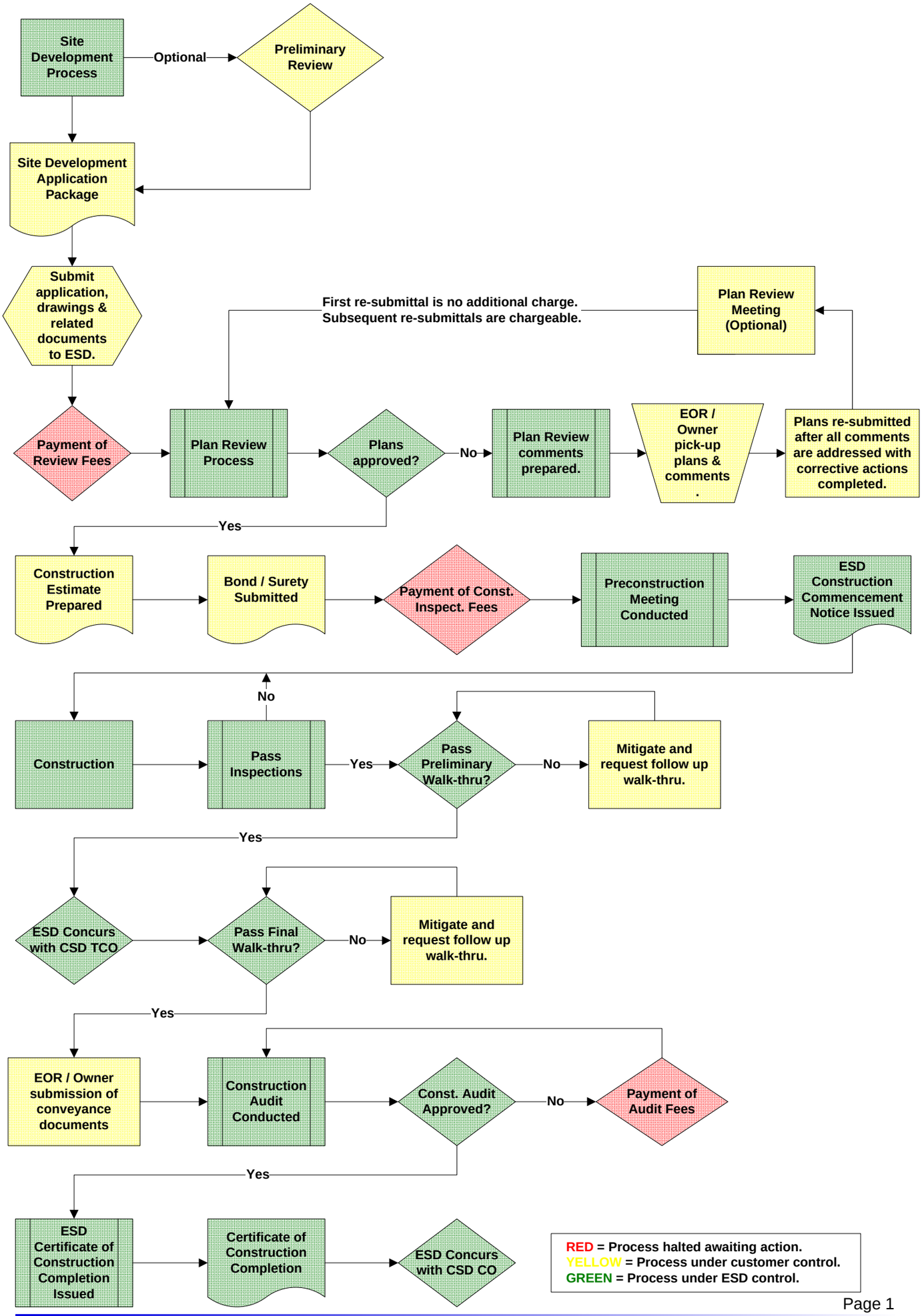Engineering Services Department (ESD)
Development Process Flowchart
January 2010