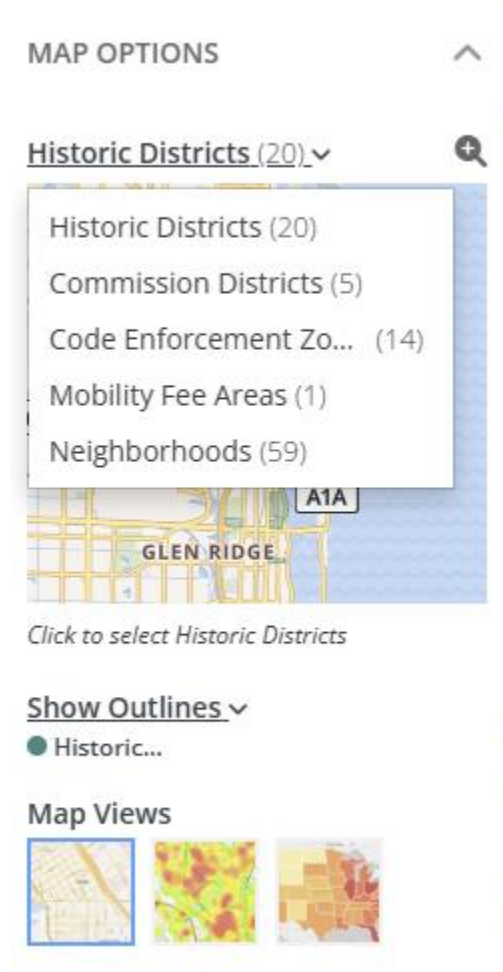


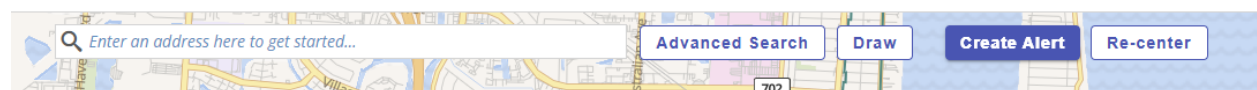
CITIZEN CONNECT OVERVIEW

Citizen Connect is a brand-new tool that allows you to be more involved in your community by making access to records easier – specifically, planning, permit, inspection, and Code Enforcement case records. Business tax records will also be available soon.

Explore, analyze, and sign up for alerts around the data you're interested in. The menu on the left-hand side has a dropdown for layers you can choose from, including Historic Districts, Commission Districts, Code Enforcement Zones, and more.



Start by entering an address or click the Draw button to draw a geofence for an area you are interested in.



PIN OPTIONS

Date Range ▾
31 Jul '23 To 17 Jul '25

07/31/2023 07/17/2025

Filter options, called Pins, include the date range and the types of data you want to see. For example, do you want all records, or are you just looking for permit records? How about only Solar permits? How about Solar permits from only 2024? Click the Pin for one of the types of data and you'll get a list of all the sub-categories of data for that type. Select any categories you're interested in by clicking the > symbol to narrow down your search. If you do not select individual Pins, the default will automatically search for all.

FILTERS

MAP OPTIONS

Map Views

PIN OPTIONS

Date Range ▾
31 Jul '23 To 17 Jul '25

07/31/2023 07/17/2025

Pins

- Select All
- Plans >
- Permits >
- Inspections >
- Code Cases >

Choose Category

- Abandonment of Ea...
- Address or Parcel C...
- Ancillary Structure (...)
- Ancillary Structure (...)
- Annual Facility Permit
- Building (Commercial)
- Building (Residential)
- Building Revisions
- Certificate of Occup...
- Condo/Recurring Ins...
- Construction Board ...
- Construction Traffic ...
- Consultation
- Demolition (Comme...
- Demolition (Residen...

The Advanced Search option allows you to create unique searches with a minimum of two sets of filters. After you've selected an address or an area, create your custom filters starting with the Category and Attributes drop down menus. Once you have made your selections for the first row you'll need to click Add and create your second set of filters on the second row. Click Search once completed to view the results of your search.

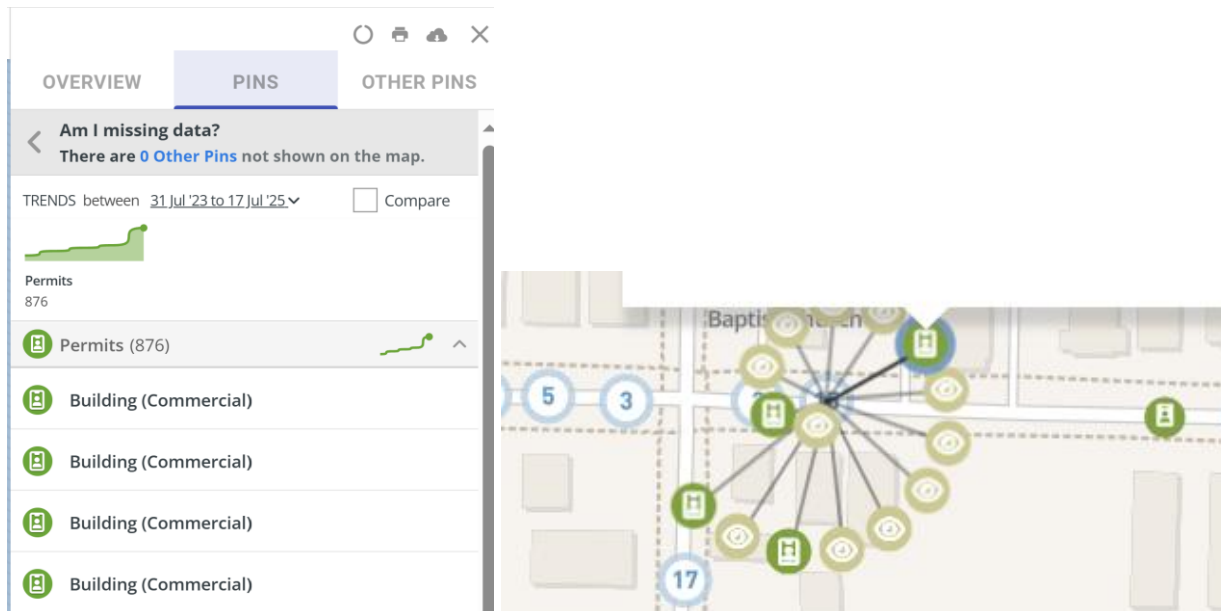
Advanced Search

Enter Search Parameters below...

Select Category ▾ Select ... ▾ =/>/< Q Advance Add ➔

Search

Once the Search has been run, use the Pins tab on the right-hand side of the screen to view the details of the specific records. Clicking on the numbers will also open up a spiral wheel view of the specific records. You can also zoom in on the map to get a closer look at the locations of the records. In the top right-hand corner are icons giving you the options to Print or Download your selected data.



Once you've searched for a particular address or area you can set up an Alert, which will automatically send you an email with any updates at that address. You can opt to receive these updates on a daily, weekly, or monthly basis. Creating an Alert requires setting up an account with your email address.