



## **WATER METER REPLACEMENTS**

**The City of West Palm Beach is replacing water meters for WPB Public Utility Customers.**

**CITY OF WEST PALM BEACH WATER UTILITIES CUSTOMER**

**4000 various addresses**

**WEST PALM BEACH, FL 33407-4821**

**WHAT:** Replacement of water meters

**WHEN:** OCT2025 – Spring 2026

**WHERE:** The City of West Palm Beach water customer service area

Dear Customer,

The City of West Palm Beach has hired Professional Meters, Inc. to assist with replacing water meters as routine maintenance.

Crews from Professional Meters, Inc. will visit your property over the next several months to install a new water meter. They will wear uniforms bearing their company name and attempt to speak with you before temporarily shutting off the water to complete their work. After work is completed, they will try to flush the water line and ensure water service is restored.

The City replaces the water meter at no charge. Most of the work activities will be near the water meter box. If located in your yard or community behind a gate, access to the meter box will be needed. The contractor may visit beforehand to prep and inspect the area around the meter box.

If you have questions about the project or your water service line, please contact the City of West Palm Beach Public Utilities at (561) 822-1300 or [fieldcustomerservice@wpb.org](mailto:fieldcustomerservice@wpb.org). To contact the City of West Palm Beach, please call (561) 822-1200 (TTY: 800-955-8771).

Sincerely,  
Department of Public Utilities