



WEST PALM BEACH

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Public Utilities

# ISO 14001: Environmental Management System

Journey to Certification

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## The Journey



Began in 2013

Developed a Core Team &  
Implementation Team

EMS Awareness Training for  
all employees

Streamlined our  
Documentation  
electronically

Created a culture of  
continual improvement





# ISO Educational Fair 2014



# Annual ISO Educational Fair



# ISO Fair 2015 Public Utilities

# The Journey

\* Goals completed

**Educational Outreach**

**Increased Monitoring**

**Reducing Chemical Use**

**Increased Training**

**Reduction in Fuel Use**

**Leak Detection Program**

**Emergency Response**



# The Journey

- \* The Process to Certification
  - \* Created an ISO Internal Review Team
  - \* Allows us to CHECK the effectiveness of our EMS program



# The Destination

## \* Certification

- \* 3<sup>rd</sup> Party Auditor – NSF International

- \* 3 Stages

- \* November – Desk Audit

- \* December – Stage 1 – Assessment (Looking for Gaps)

- \* February – Stage 2 – 1 week – Interviews/Documentation



**NSF-ISR**

Registered  
to ISO 14001



# Future of the EMS: A continued Journey



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- \* The Future
  - \* Annual Surveillance Audits
    - \* Continual Improvement
    - \* Working on Opportunities for Improvement
  - \* Developing more Hands-on Environmental Awareness Workshops for all employees.

